

Infra Course Outline

Train the Trainer



Take complete control of your Infra training by opting for our Train the Trainer course.

In this one day course, those involved in the Infra implementation will learn how to deliver Infra training to their staff.

The Facilitator Will Help You To:

- Understand the fundamental principles of training
- Consolidate your product knowledge
- Consider training logistics such as length of course and group size
- Determine which training materials to use
- Define your training objectives for your staff
- Structure the course to maintain interest and flow
- Give examples to demonstrate each concept
- Anticipate common issues or discussion points
- Formulate a complete lesson plan



How You Will Benefit

On completion of this course, students will have configured a tailored lesson plan with which to deliver internal Infra training. Time permitting; they may have the opportunity to deliver modules of this lesson plan to their peers and to the facilitator.

Train the Trainer can be delivered for all infra operator and administration courses.

Length of Course: 1 day per Infra course

Maximum Students: 6 students

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Course Topics

Module 1: The Course Material

- Course structure
- Areas of interest
- Discussion points
- Course timings
- Demonstration examples

Module 2: Training Basics

- Questioning techniques
- Key factors for presenting

Module 3: Trainer Workshop

- Trainer preparation
- Trainer delivery
- Trainer feedback